Q)How to get a new postpaid connection?

A) Getting a new postpaid connection from Airtel is quite simple. Just visit the Airtel website and follow these instructions:

1. Head to the Postpaid' section on the website.

2. Enter your contact information.

3. Select the postpaid plan of your choice from the list.

4. Submit your delivery details.

5. Get the postpaid SIM card delivered to your doorstep.

Q) What are the benefits of postpaid plans by Airtel?

A) There are quite a few benefits of buying postpaid plans from Airtel. These include free subscriptions to popular OTT platforms such as Disney+ Hotstar, Amazon

Prime, and Netfiix. In addition, you also get unlimited local/STD/roaming calls, 100 SMS per day, free access to the Airtel Xstream app, handset protection, no daily

data limit, and carry forward of up to 200 GB of unused data over to the next month.

Additionally, you also get a grace period post your billing cycle is over to pay your bill. Unlike prepaid, your services in this period remain undisrupted.

Q) What documents are required while buying postpaid connection?

A) To purchase an Airtel postpaid connection, one needs valid identity and address proofs in the country (except in Jammu and Kashmir, Northeast, and Assam service areas). Present these documents, as requested, to activate your postpaid connection.

Q) How long does it take for new postpaid connection to be active?

A) To activate your new Airtel postpaid SIM card, you will probably need around 1 or 2 hours before you can use the SIM. However, ifyou are porting from another

network operator to Airtel, then the entire process can take between 3-4 days except J&K (Jammu & Kashmir) and NESA (North East Sikkim Assam) regions.

Q) What are the best postpaid plans by Airtel?

A) Airtel has multiple postpaid plans that are suitable for a wide variety of its customer base. Airtel postpaid plans are available from Rs449, Rs549, Rs699, Rsl,199,

Rsl,399, and Rsl,749. Each of these plans offer varying benefits, such as free subscriptions to Amazon Prime Video, Disney+ Hotstar, Netfiix, and more.

Q) How to avail for OTT apps included in Airtel postpaid plans?

A) Airtel offers multiple OTT offers along with its postpaid plans, such as Disney+ Hotstar, Amazon Prime, and Netflix. Availing these benefits is quite easy too. Simply

download the Airtel Thanks app on your smartphone, register, and claim your free OTT subscription from the 'Thanks benefits' section.

Q) How to opt for free postpaid SIM home delivery?

A) There are 3 simple steps for getting free postpaid SIM home delivery:

1. Choose the desired Airtel postpaid plan first.

2. Next, select 'Port to Airtel' or new connection as per your requirement.

3. Now, submit the required details as mentioned.

4. Once all this is done, a delivery executive will get in touch with you, and deliver your new Airtel SIM in no time.

Q) What is the platinum benefit by Airtel postpaid connection?

A) When you choose an Airtel Postpaid plan worth Rs549 or more, you are upgraded to a Platinum membership on the Airtel Thanks app. Here are the benefits you

get with Airtel Platinum: free year-long subscription to Disney+ Hotstar, 6 months of Amazon Prime Video, Apollo 24/7, priority customer support, and more.

Q) Can I convert my existing prepaid number to a postpaid connection?

A) Converting your existing prepaid number to postpaid is extremely simple and effortless. You can upgrade to postpaid with just an OT P. Airtel postpaid connections

give you benefits such as no daily data limits, exciting Platinum perks on the Airtel Thanks app, and lots more.

Q) How to port to Airtel postpaid from another operator?

A) Porting from another operator to Airtel postpaid is a seamless process. Simply visit the Airtel website, choose the Airtel plan suitable for you, send in a port request,

provide your necessary details, and you will get your new Airtel postpaid SIM delivered to your doorstep very soon.

Q) How to track status of my postpaid SIM delivery?

A) Airtel postpaid offers a free doorstep SIM delivery service and now you can even live track your SIM delivery. To do so, visit the website https://www.airtel.in/track-

order , enter the required information, and track your delivery service agent.

Q) What are Airtel Family postpaid plans?

A) The Airtel Family Postpaid Plans are especially designed to cater a family's needs. There are 4 Postpaid Family plans.

• Rs. 699 - 1 Regular + 1 Free Family member add-on with total 105 GB (75 GB + 30 GB/add-on) data/billing cycle and unlimited calls. Thanks Rewards

include Amazon Prime Video subscription for 6 months, Wynk Premium, Handset Protection, and Disney+ Hotstar 1 year free subscription.

• Rs. 1199 - 1 Regular + 3 Free Family member add ons with total 190 GB (100 GB + 30 GB/add-on) data/billing cycle and unlimited calls. Thanks Rewards

include Amazon Prime Video subscription for 6 months, Wynk Premium, Handset Protection, and Disney+ Hotstar 1 year free subscription.

• Rs. 1399 - 1 Regular + 3 Free Family member add ons with 240 GB (150 GB + 30 GB/add-on) data/billing cycle and unlimited calls. Thanks Rewards include

Amazon Prime Video subscription for 6 months, Wynk Premium, Handset Protection, and Disney+ Hotstar 1 year free subscription.

1 Regular + 4 Free Family member add ons with 240 GB (150 GB + 30 GB/add-on) and unlimited calls. Thanks Rewards include Netflix Standard

• Rs. 1749-

monthly subscription, Amazon Prime Video subscription for 6 months, Wynk Premium, Handset Protection, and Disney+ Hotstar 1 year free subscription.

These plans can help you save over 25% on the total phone bill. Convenience of one bill for all members of the family

The Postpaid plans can help provide transfer ofvalidity pack wherein the unused benefits of your existing billing cycle will be carried over to the next month.

Under the Mobile Number Portability process, there is no interruption throughout the day, and you can continue to use your current number until the MNP process

is finalized.

Q) How much time does it take to port the number from a different operator?

A) In India, the porting process must be completed within 3 working days for the same circle porting and up to 5 working days for inter-circle or different telecom

circle porting.

Q) Will my number get changed if I switch from a different operator?

A) No, when you use the mobile number portability (MNP) service to switch from one operator to another, your mobile number will not change; you will retain your

existing mobile number.